



2-27-02 #4
LAW OFFICES OF

ROYAL W. CRAIG

A PROFESSIONAL CORPORATION

10 NORTH CALVERT STREET
SUITE 153
BALTIMORE, MARYLAND 21202
TEL 410. 528. 8252
FAX 410. 528. 1066
WEBSITE: www. patent-law. org

#6 Sector 8
HUNT VALLEY OFFICE:
TEL/ FAX 410. 785. 1816

TRANSMITTAL VIA EXPRESS MAIL NO.:

EL943633971US

To The Honorable Commissioner
of Patents and Trademarks
Attn: Box Missing Parts
Washington, D.C. 20231

Re: U.S. Patent Application 10/004,271 for "SERVICE PROVIDER NETWORK
FOR LEGAL SERVICES WITH DIRECT BROWSER DELIVERY OF RICH
TEXT FORMAT DOCUMENTS"; Filed: 10/31/01; Applicants: Mark P.
Cauchon & Glenn S. Kohne.

LAW
BUSINESS
TECHNOLOGY

Dear Sir:


Transmitted herewith for filing are the missing parts of the application as stated in the
enclosed copy of the Notice To File Missing Parts dated 12/19/2001. Enclosed are:

1. Copy of PTO Notice to File Missing Parts, mailed December 26, 2001.
2. Two (2) Declaration and Power of Attorney duly executed by each inventor.
3. Our check No. 3014 in the amount of \$435.00 (to cover the basic filing fee and
the surcharge for late filing).
4. Change of Address.
5. Our post card. Please date stamp and return.


Please charge any unanticipated fees to our Deposit Account No. 03-3565 (a
duplicate copy of this charge authorization is attached.)

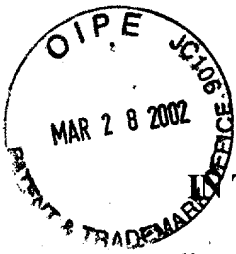
Thank you for your cooperation and assistance.

Respectfully submitted,


Royal W. Craig
Attorney for Applicant
Reg. No. 34,145

I HEREBY CERTIFY that on February 26, 2002, one copy of the above-referenced
documents were deposited with the United States Postal Service for delivery by Express Mail
to the United States Patent and Trademark Office.

 c/26/02



#8

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:

Mark P. Cauchon & Glenn S. Kohne.

Appln. No. 10/004,271

Group Art Unit: to be assigned

Filed: October 31, 2001

Examiner: to be assigned

For: SERVICE PROVIDER NETWORK FOR LEGAL SERVICES WITH
DIRECT BROWSER DELIVERY OF RICH TEXT FORMAT DOCUMENTS

* * *

SUBMISSION OF SUBSTITUTE INFORMAL DRAWINGS

Hon. Commissioner of Patents
and Trademarks
Washington, D.C. 20231

Sir:

In response to the Notice of Incomplete Reply (nonprovisional) dated March 21, 2002 and further to the reply filed on February 26, 2002 to the Notice to file Missing Parts mailed December 26, 2001, attached hereto are 18 sheets of substitute informal drawings in compliance with 37 CFR 1.84 for FIGs. 1 to 9.10 with appropriate margins.

Respectfully submitted,

Royal W. Craig
Attorney for Applicant
Reg. No. 34,145
Date: March 26, 2002

Law Offices Of Royal W. Craig
Suite 153
10 North Calvert Street
Baltimore, Maryland 21202



UNITED STATES PATENT AND TRADEMARK OFFICE

COMMISSIONER FOR PATENTS
UNITED STATES PATENT AND TRADEMARK OFFICE
WASHINGTON, D.C. 20231
www.uspto.gov

| APPLICATION NUMBER | FILING/RECEIPT DATE | FIRST NAMED APPLICANT | ATTORNEY DOCKET NUMBER |
|--------------------|---------------------|-----------------------|------------------------|
| 10/004,271 | 10/31/2001 | Mark P. Cauchon | CAUCHON et al.-PA-1 |

CONFIRMATION NO. 3845

FORMALITIES LETTER



OC000000007693226

Law Offices of Royal W. Craig
Suite 153
10 North Calvert Street
Baltimore, MD 21202

Date Mailed: 03/21/2002

NOTICE OF INCOMPLETE REPLY (NONPROVISIONAL)

Filing Date Granted

The U.S. Patent and Trademark Office has received your reply on 02/26/2002 to the Notice to File Missing Parts (Notice) mailed 12/26/2001 and it has been entered into the nonprovisional application. The reply, however, does not include the following items required in the Notice.

The period of reply remains as set forth in the Notice. You may, however, obtain EXTENSIONS OF TIME under the provisions of 37 CFR 1.136 (a) accompanied by the appropriate fee (37 CFR 1.17(a)).

A complete reply must be timely filed to prevent ABANDONMENT of the above-identified application.

The application is informal since it does not comply with the regulations for the reason(s) indicated below.

The required item(s) identified below must be timely submitted to avoid abandonment:

- Substitute drawings in compliance with 37 CFR 1.84 because:
 - drawing sheets do not have the appropriate margin(s) (see 37 CFR 1.84(g)). Each sheet must include a top margin of at least 2.5 cm. (1 inch), a left side margin of at least 2.5 cm. (1 inch), a right side margin of at least 1.5 cm. (5/8 inch), and a bottom margin of at least 1.0 cm. (3/8 inch);

*A copy of this notice **MUST** be returned with the reply.*

Customer Service Center
Initial Patent Examination Division (703) 308-1202

PART 1 - ATTORNEY/APPLICANT COPY